

MOTORCYCLE



Is my motorcycle ready for transport?

- Are the brakes on the motorcycle in **full working condition**? Is it leaking fluid?
- Have I removed all personal belongings?
- Have I provided Reindeer with an **active phone number** for me or my contact at origin and destination?
- O Does my vehicle have any **after-factory modifications**? If so, please alert Reindeer.
- O Are all the **antennas** fully retracted or removed?
- Have I removed my toll or EZ pass?
- O Is my fuel level at 1/8 of a tank or less?

Prepare for relocation

- When the carrier arrives for pick-up, a complete exterior inspection will be completed prior to loading your motorcycle. For purposes of a thorough inspection, it is helpful if your **motorcycle is clean** and clear of ice, snow or other debris.
- Alarm systems should be disabled before our driver's arrival on the day of loading.
- Steering must stay unlocked to position the motorcycle while loading.

- Saddle bags do not need to be removed, but must be emptied.
- Please ensure your motorcycle has the appropriate level of coolant, transmission fluid and/or antifreeze. Neither Reindeer nor the carrier shall be responsible for damage caused by Acts of God or nature that may change the climate conditions.

Inspection before & after move (no exceptions)

- You or your designated representative will be asked to complete a **walk-around exterior inspection** of your motorcycle at the origin and destination. It will be necessary for our driver to obtain a signature on the inspection form.*
- Exceptions will be noted on the bill of lading and a **signature will be required** from you or your appointed representative at both origin and destination.

*Please note: We deliver 7 days a week during daylight hours only to enable proper inspection of the vehicle.

Our in-house Quality Care Team can assist with reports of damage received within 24 hours of delivery.