

MOTORCYCLE



is my motorcycle ready for transport?

- Are the brakes on the motorcycle in **full working condition**? Is it leaking fluid?
- O Have I removed all personal belongings?
- Have I provided Reindeer with an active phone number for me or my contact at origin and destination?
- Does my vehicle have any after-factory modifications? If so, please alert Reindeer
- Are all the **antennas** fully retracted or removed?
- O Have I removed my toll or EZ pass?
- Is my fuel level at 1/8 of a tank or less?

prepare for relocation

- When the carrier arrives for pick-up, a complete exterior inspection will be completed prior to loading your motorcycle. For purposes of a thorough inspection, it is helpful if your motorcycle is clean and clear of ice, snow or other debris.
- Alarm systems should be disabled before our driver's arrival on the day of loading.
- Steering must stay unlocked in order to position the motorcycle while loading.

- Saddle bags do not need to be removed, but must be emptied.
- Please ensure your motorcycle has the appropriate level of coolant, transmission fluid and/or antifreeze. Neither Reindeer nor the carrier shall be responsible for damage caused by Acts of God or nature that may change the climate conditions.

inspection before & after move (no exceptions)

- O You or your designated representative will be asked to complete a **walk-around exterior inspection** of your motorcycle at the origin and destination. It will be necessary for our driver to obtain a signature on the inspection form.*
- Exceptions will be noted on the bill of lading and a signature will be required from you or your
 appointed representative at both origin and destination.

*Please note: We deliver 7 days a week during daylight hours only to enable proper inspection of the vehicle.

Our in-house Quality Care Team can assist with reports of damage received within 24 hours of delivery.