



✓ before you book your move

- Must provide an active phone number where you can be reached throughout the watercraft relocation process.
- Shrink wrap can cause damage to a boat if torn during transit causing beating and chafing. Reindeer Auto Relocation is not liable for this shrink wrap damage; the carrier is not liable for any shortages and/or damages from under the shrink wrap if still intact upon delivery. Shrink wrap can protect a boat from natural elements.
- Prior to shipment all personal items/equipment must be removed from the watercraft. All missing/damaged items will not be our responsibility.
- When damage occurs caused by renovated cradles, boat trailers, or any other hauling devices Reindeer Auto Relocation is not liable. A cradle should always fit the exact shape of the hull, be in good to excellent condition, and must have the vessel well secured.
- We pickup Monday through Saturday and deliver 7 days a week. We do not deliver after dark unless absolutely necessary to ensure that the watercraft inspection can be as thorough as possible.

✓ prepare your watercraft for relocation

- To facilitate origin inspection, present watercraft in clean condition. A thorough report and inspection of watercraft prior to transporting will be made by carrier. Cleaning of the boat to remove deposits of dirt/film, snow, or ice that is likely to occur during transit is not the responsibility of Reindeer Auto Relocation or the carrier.
- To prevent damage or theft to the listed electronic gear; these items, especially if displayed, must be removed: radios, antennas, depth finders, compasses, and any other such gear.
- Plexiglas and plastic flying bridge windshields and wind-screens must be taken off and securely stored inside the vessel.
- Plants, hazardous materials and firearms are forbidden by law to be transported. Any hazardous materials such as paint thinner and paint cannot be shipped. Battery cables must be disconnected from the battery. All safety guidelines dictate that all fuel, water and holding tanks must be empty or as close to empty as possible upon pick up of vessel.
- Watercrafts must be fully winterized, especially when moving from one climate to another, this includes engines, toilets, and water systems. Masts must be fully winterized as well.
- It is strongly encouraged before pick up of the vessel to complete an inspection of the cabin; proceed by securing and locking the cabin leaving the keys to the cabin with the carrier. Reindeer Auto Relocation is not liable for any interior damage and/or missing items as cabin should be secure upon delivery.
- All belongings must be completely stored and secured. This includes: galley utensils, plates, cups, personal gear, and so on. All cabinet doors, drawers, and lockers located on the vessel must be locked and secured. All ports, hatches, and windows must be locked and the device used taped over.
- After unstepping and prior to transport of a sailboat all of the following should be removed from the mast: standing rigging, turnbuckles, mastheads, bow lights, antennas, spreaders, wind indicators, wires and mast winches. Reindeer Auto Relocation is not liable for damage attributed to any rubbing and/or chafing by equipment left on the mast during transport.
- Reindeer Auto Relocation is not responsible for canvas covers or tops left topside during transport as these items should be demounted prior to transport to avoid water damage to vinyl or canvas covers.

✓ watercraft inspection before and after move (no exceptions)

- You or your designated representative must be present for inspection at the time of pick-up and delivery.
- You or your designated representative must sign the bill of lading and condition report at both origin and destination.
- You or your designated representatives are responsible for confirming your watercraft's condition. This must be done before the driver leaves the destination.
- Watercraft condition exceptions must be noted on bill of lading.