



### ✓ before you book your move

- Must provide an active phone number where you can be reached throughout the motorcycle relocation process.
- Please advise relocation specialist of any modifications made to motorcycle. Any damage caused by a low-hanging item hanging up, catching on, or scraping on the rail and truck ramps shall be denied.
- Motorcycle cannot have any obvious fluid leaks. For positioning purposes, please notify our office of any known or potential fluid leaks.
- Motorcycle must have working brakes.
- Keys are not required for motorcycles during transport.
- We pickup Monday through Saturday and deliver 7 days a week. We do not deliver after dark unless absolutely necessary to ensure that the motorcycle inspection can be as thorough as possible.

### ✓ prepare your motorcycle for relocation

- To facilitate origin inspection, present motorcycle in clean condition. A thorough report and inspection of motorcycle prior to transporting will be made by carrier.
- Gas tank must have no more than 1/8 tank or less of fuel.
- All alarm systems must be disconnected, disabled or turned off. Reindeer or the carrier is not responsible for drained batteries as a result of an alarm that has not been properly turned off.
- All antennas must be fully retracted or removed.
- Steering must stay unlocked in order to position the motorcycle while loading.
- All personal belongings must be removed.
- Plants, hazardous materials and firearms are forbidden by law to be transported.
- Saddle bags or luggage do not need to be removed, however they need to be emptied. Reindeer Auto Relocation nor the carrier will not be liable for any personal items that may be lost, damaged or stolen. Any extra parts must be shipped separately from the motorcycle.
- Motorcycle needs to be prepared for any climate; add coolants, transmission fluid, antifreeze and other fluids. Neither Reindeer Auto Relocation nor the carrier shall be responsible for damage caused by Acts of God or nature which result in different climatic conditions. The best protection is to prepare motorcycle for both trip and destination climates.

### ✓ motorcycle inspection before and after move (no exceptions)

- You or your designated representative must be present for inspection at the time of pick-up and delivery.
- You or your designated representative must sign the bill of lading and condition report at both origin and destination.
- You or your designated representatives are responsible for confirming your motorcycle's condition. This must be done before the driver leaves the destination.
- Motorcycle condition exceptions must be noted on bill of lading.