

Reindeer Logistics (Reindeer) General Terms & Conditions

1. Customer represents that he or she is the owner or the agent for the owner of the motorcycle to be transported and by his or her signature on the other side hereof, hereby authorizes Reindeer to act as the "Broker" (as that term is defined under the Interstate Commerce Act) for arranging for the transportation of the motorcycle from origin to destination. Customer authorizes Reindeer to enter into any contract or bill of lading with a Transporter for the purpose of providing the services requested by the Customer, subject to terms and conditions herein.
2. Customer understands and agrees that the Broker is acting on behalf of the Customer and that any Transporter providing service requested of Broker shall be solely liable for any and all damages to the motorcycle subject to the terms herein. Customer therefore agrees that upon Reindeer obtaining the Transporter to provide such services, Customer releases Reindeer from any further obligation herein and shall hold it harmless and blameless from any and all claims for damages.
3. Owner/Customer is obligated to ensure that the motorcycle being transported has been serviced properly and completely in anticipation of the elements involved in the transportation, that it is operable, that it is filled with antifreeze and other necessary fluids, and that it is equipped with properly inflated tires. Customer shall be liable for any special charges incurred by Transporter for loading, unloading or storing the motorcycle until delivery caused by any failure of Owner/Customer to comply with its obligations herein or for otherwise not having the motorcycle prepared for transport.
4. Signing the Transporter's bill of lading/inspection report and/or the other side of this receipt at destination without noting any damage shall be conclusive evidence of satisfactory delivery of the motorcycle free of any damage. Inspect your motorcycle front and back, top to bottom, before signing your name when receiving your motorcycle.
5. Reindeer, as a broker, is not liable for damages caused by or occurring during the possession of the motorcycle by the Transporter. Broker shall arrange for Transporter to be liable for any damages occurring to the motorcycle while in its possession subject to the specific exceptions noted below. If damages occur during the transport for which the Transporter is liable, Reindeer will assist you in processing your claim against the Transporter. In addition, and at Reindeer's sole discretion, Reindeer may settle any claim with the Customer subject to the Customer transferring all rights and title to any claims, which it might have, to Reindeer and granting Reindeer the sole right of subrogation against the Transporter and/or other party causing said damages.
6. As a condition of recovery, any claim must be made by you to the Transporter [with a copy to Reindeer Auto Relocation, Inc.] within nine (9) months after either the day you accept delivery or if the motorcycle is not delivered for any reason, than from the delivery date which had been scheduled. No lawsuit may be brought after two years and one day from the date when notice is given in writing to the Customer that the claim or any part of it has been disallowed.

*TRANSPORTER WILL NOT BE LIABLE FOR ANY OF THE FOLLOWING:

- A. External damage to your motorcycle caused by leaking fluids, either from your motorcycle or any other motorcycle on the carrier/transporter including, but not limited to, the cooling system solution, battery acid, transmission fluid, oil, or for any industrial fall out.
- B. Antennas that do not retract to more than three (3) inches above the fender of the motorcycle being transported or any accessories attached to the outside of the motorcycle including, but not limited to, spoilers, luggage racks, etc.
- C. Loss, theft, or damage to any items left in the motorcycle. Refer to Personal Items section in contract.
- D. Any mechanical damage including, but not limited to, tape players, CD players, DVD players, radio or other sound or video reproducing, transmitting, or receiving equipment.
- E. Mechanical functions involving and including, but not limited to, the engine, electrical system, exhaust assembly, alignment, suspension, frame or tuning of motorcycle being transported.
- F. Damage which is undetectable due to motorcycle's dirty condition at the time of pickup.
- G. Damage caused by road pebbles or other road objects including, but not limited to, glass damage or paint chips.
- H. Normal wear and road use including, but not limited to, small scratches, paint chips, scuffs, abrasions, and parking or curb barrier damage.

Exceptions for damage must be noted at time of delivery and signed by Driver and Receiver. Claims resulting there must be filed in writing to:

Reindeer Logistics, 5100 Charles Court, Zionsville, IN 46077